1. (Amended)   A system for providing a telephone call back to a telephone line that is being used to access a computer network, wherein said call back is made based upon a request transmitted over said computer network from a data terminal located at a remote location and connected to said computer network using said telephone line, said request including call back data including at least a telephone number **of said telephone line** [to be called], said system comprising:

    a computer network interface, connected to said computer network, for interfacing with said computer network and receiving said request over said computer network, for identifying said call back data, and for storing said call back data including said **[at least one]** telephone number **of said telephone line** in a call back file; and

    an automated dialer system, responsive to said call back file, said automated dialer system including:

        a call back campaign manager, for retrieving said telephone number**[s]** **of said telephone line stored** in said call back file;

        a call scheduler, responsive to said call back campaign manager, for scheduling **[at least one of]** said telephone number**[s]** **of said telephone line** for immediate dialing;

23   a **[predictive]telephone number** dialer, responsive to

24   said **call scheduler** [ordered telephone numbers], for

25   initiating dialing of [each of] said **telephone number of said**

26   **telephone line for immediate dialing** [ordered telephone

27   numbers as scheduled over telephone lines], for monitoring a

28   status of said telephone **line**[s], and for connecting an

29   answered call to a telephone of an available agent coupled to

30   said automated dialer system; and

31   a re-dial script, responsive to said call back campaign

32   manager, for directing said **[predictive]telephone number**

33   dialer to **substantially immediately** redial a busy telephone

34   number when said **[predictive]telephone number** dialer detects

35   a busy signal after dialing said busy telephone number.

In claim 2, line 1, please replace "predictive" with --
telephone number --.

In claim 2, line 2, please replace "numbers" with -- number --.

In claim 6, line 3, please delete "at least one".

8. (Amended)   The system of claim 1 wherein said call back

data is transmitted over said **[global]** computer network using a

Common Gateway Interface (CGI**)** script.

In claim 9, line 2, please delete "global".

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10. (Amended) A method for providing a telephone call back

to a telephone line that is being used to access a computer

network, wherein said call back is made based upon a **call back**

request transmitted over said computer network from a data

terminal located at a remote location and connected to said

computer network using said telephone line, said call back **request**

[data] including at least a telephone number **of said telephone**

line [to be dialed], said method comprising the steps of:

receiving said **call back** request transmitted from said

terminal at said remote location;

identifying said **telephone number of said telephone line**

[call back data including at least one telephone number] to be

dialed;

placing said **telephone number** [call back data] into a call

back file;

retrieving **said** telephone number**[s]** to be dialed from said

call back file;

18   scheduling **[at least one of]** said telephone number**[s]** for

19   immediate dialing;

20   automatically dialing said **[at least one of said]** telephone

number**[s]** scheduled for immediate dialing over a telephone line;

22   monitoring said telephone line to detect a busy signal; and

23   redialing said **[at least one of said]** telephone number**[s]**

24   when said busy signal is detected.

1   11. (Amended)   The method of claim 10 wherein said step of

2   redialing includes continuously redialing said **[at least one of**

3   **said]** telephone number**[s]** __of said telephone line__ until an answer

4   is detected.

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1   13. (Amended)   The method of claim 10 further including the

step of adding said **[at least one of said]** telephone number**[s]** to

3   a future call campaign, if no connection is made.

1   14. (Amended)   The method of claim 10 wherein said call back

2   __request__ **[data]** includes at least one time to be called back,

3   wherein **[at least one of]** said telephone number**[s]** is scheduled __to__

4   __be dialed__ according to said __at least one__ time to __be__ call__ed__ back.